

### Complainants & Internal Affairs Investigations

<b>External</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
<b>Citizen Complaint</b>	<b>28</b>	<b>15</b>	<b>7</b>
<b>Sustained</b>	<b>5</b>	<b>2</b>	<b>5</b>
<b>Not Sustained</b>	<b>6</b>	<b>4</b>	<b>0</b>
<b>Unfounded</b>	<b>8</b>	<b>3</b>	<b>1</b>
<b>Exonerated</b>	<b>9</b>	<b>5</b>	<b>0</b>
<b>Policy Failure</b>	<b>0</b>	<b>1</b>	<b>1</b>
<b>Internal</b>	<b>11</b>	<b>8</b>	<b>9</b>
<b>Directed complaint</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Sustained</b>	<b>5</b>	<b>5</b>	<b>7</b>
<b>Not Sustained</b>	<b>3</b>	<b>0</b>	<b>1</b>
<b>Unfounded</b>	<b>0</b>	<b>2</b>	<b>0</b>
<b>Exonerated</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Policy Failure</b>	<b>1</b>	<b>1</b>	<b>0</b>